



August 2, 2021

Important Change About Client Responsibility

As you may know, the way your Individual Provider is hired and paid is changing. Consumer Direct Care Network Washington (CDWA) will become the Consumer Directed Employer (CDE) of all Individual Providers (IP).

<Client Name>: Once your Individual Provider (IP) is an employee of CDWA, **you will no longer** pay Client Responsibility to them. Instead, **you will pay Client Responsibility directly to CDWA.**

You currently pay <CR Amount> per month in Client Responsibility.

- Starting 10/1/2021, DO NOT pay Client Responsibility directly to your IP(s).
- Effective 10/1/2021, CDWA will send you a monthly statement for your Client Responsibility.
- Your Client Responsibility is due to CDWA by the 1st of the following month.
- If CDWA does not receive full payment by the due date, we will issue a 30-day termination notice for the IP services provided by CDWA.

If you have questions about the Client Responsibility amount, please contact your DSHS financial worker.

Contact CDWA about Client Responsibility changes

Email: InfoCDWA@ConsumerDirectCare.com
 Toll-Free Phone Number: 866-214-9899
 Website: www.ConsumerDirectWA.com

Learn more about Client Responsibility, and find additional resources, at the CDWA website, www.ConsumerDirectWA.com/Resources.

CDWA help in other languages and formats

For deaf and hearing impaired: 877-398-7969

Arabic العربية	866.215.6909	Cantonese 粵語	866.216.3065	Khmer អង្គរខ្មែរ	866.215.7610	Korean 한국어	866.215.6907
Lao ລາວ	866.215.8044	Mandarin 普通话	866.216.1752	Russian русский	866.215.4069	Somali Soomaali	866.215.5669
Spanish Español	866.215.0131	Tagalog Tagalog	866.215.3817	Ukrainian Українська	866.215.4674	Vietnamese tiếng Việt	866.215.2762